



Lichfield Down, Walnut Tree, Milton Keynes, MK7 7BW
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19th February 2021

Dear Parents & Carers

I am writing to you today to inform you that late yesterday I was informed by MKET's IT support team that the WiFi at Heronsgate no longer works, to such an extent that the whole system needs to be replaced. This was unforeseen and will unfortunately cause some disruption in the next week or so.

Work to replace the system has already begun and should be connected by the end of next week. We will minimise the impact on our remote learning provision, however, some live Teams sessions where staff use iPads may be disrupted particularly for those staff who teach remotely from school. Recorded lessons and learning on Showbie should still be available as usual. If however, there are problems with staff accessing the internet our IT support team will be on hand on Monday to help as much as possible.

I appreciate the frustration this may cause but please be patient, as we do our very best to minimise the impact this will have on our remote learning offer.

As further information becomes available I will keep you updated.

I hope you all enjoy the last few days of the half term and wish you a happy and healthy weekend.

Kind regards



Jane Edwards
Headteacher

Headteacher: Mrs J. Edwards B.A (Hons)
Deputy Head: Mrs C. Gardner-Potter B.Ed (Hons)

Chair of Governors: Mr K. Gowans
Business Manager: Mrs K. Greenhalgh